

Patient Portal Browser and Operating System Requirements

When using Patient Portal, the following browsers are supported: Chrome, Internet Explorer (ver. 9 and newer), Opera, Firefox and Safari

The following Operating Systems are supported: Windows, Mac, iOS, Android and Linux

Please keep in mind, however that some Operating Systems don't support certain browsers, every Operating System and Browser configuration is different, and that there may also be certain security settings on the browser that may prevent a website from running as expected.

If you are not sure what browser and version you are using, you can visit this website:

<https://www.whatismybrowser.com>

If you are experiencing difficulties on the Patient Portal web page, or the web page is not displaying correctly, please check the following:

- Make sure that security settings on your browser are not preventing the execution of JavaScript, the JavaScript execution is required for Patient Portal; this is a programming language used to make web pages interactive.

If you think JavaScript is disabled on your browser, please visit the following website for information on re-enabling JavaScript on your browser;

<https://www.whatismybrowser.com/guides/how-to-enable-javascript>

- If you are using Internet Explorer, make sure that the Compatibility View Settings are not turned on.

For information on turning the Compatibility View on or off, visit the Microsoft web page that corresponds to your Internet Explorer browser version:

Internet Explorer 9

<http://windows.microsoft.com/en-US/internet-explorer/use-compatibility-view#ie=ie-9>

Internet Explorer 10 for Windows 7

<http://windows.microsoft.com/en-US/internet-explorer/use-compatibility-view#ie=ie-10-win-7>

Internet Explorer 10

<http://windows.microsoft.com/en-US/internet-explorer/use-compatibility-view#ie=ie-10>

Internet Explorer 11 for Windows 7

<http://windows.microsoft.com/en-US/internet-explorer/use-compatibility-view#ie=ie-11-win-7>

Internet Explorer 11

<http://windows.microsoft.com/en-US/internet-explorer/use-compatibility-view#ie=ie-11>